

Many patients are receiving reimbursement from private payors for DigniCap treatments and supplies. Contact DigniCap for assistance in submitting claims.

Did you purchase a DeltaKit and DeltaCards directly from DigniCap?

How do I get started?

- Call your insurance provider to check benefits and obtain a blank claim form.
- Ask your provider if they require pre-authorization for scalp cooling treatments.
- File for reimbursement using the coding guidance below.
- Obtain invoices for DigniCap purchases from the DigniCap Patient Support Center.
- Ask your provider for the treatment order and notes related to DigniCap usage.

What codes should I use?

- Suggested CPT codes are:
 - **E1399** (Durable medical equipment)
 - **A9273** (Ice cap, cold wrap or pack)
- The ICD-10-CM diagnosis code on the claim form needs to match the diagnosis in the medical record exactly.
- The primary diagnosis code will likely be in the range of:
 - **C50-C56** (Malignant neoplasm of breast or female organs)
 - **O-C96.9** (Malignant neoplasm)
- Suggested secondary diagnosis codes:
 - **Z51.11** (Encounter for antineoplastic chemotherapy)
 - **L65.9** (Nonscarring hair loss unspecified)
- Patients should ask their provider for the treatment order and notes related to DigniCap usage.

What documentation do I need?

The following documents are available from the DigniCap Patient Support Center to support reimbursement claims:

1. Sample Letter of Medical Necessity for provider to complete on letterhead with your information
2. Published clinical literature supporting DigniCap use
3. FDA clearance letter with Indication for Use
4. NCCN Clinical Practice Guidelines in Oncology listing scalp cooling as a Category 2A recommendation
5. ONS Guidelines™ for Cancer Treatment recommendation for scalp cooling



Questions?

Contact DigniCap Patient Support
(800) 918-3441
reimbursement@dignicap.com

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Can I use other types of Health Care Accounts?

Patients with a Flexible Spending Account (FSA), Health Savings Account (HSA) or other health care accounts may be able to use those funds for scalp cooling expenses not covered by insurance. Check with your account administrator.

What about the new CPT codes that started July 2021?

Two new Category III CPT® codes for scalp cooling were introduced on July 1, 2021:

0662T: Scalp cooling mechanical; initial measurement and calibration of cap

+0663T: Placement of device, monitoring, and removal of Device

The new CPT® codes are not valid for reimbursement claims submitted by patients to insurance companies. The two codes above can only be used by providers who bill insurance companies on behalf of patients for DigniCap. Ask your health care provider to contact DigniCap for details.

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